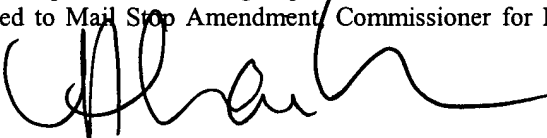




PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

September 30, 2005


Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/824,849

Confirmation No. : 9964

Applicant : Simon Jacobs

Filed : April 2, 2001

Attorney Docket No.: 500745.01

Art Unit : 3623

Customer No. : 27,076

Examiner : Romain Jeanty

Title : METHODS AND SYSTEMS FOR SCHEDULING COMPLEX WORK ORDERS FOR
A WORKFORCE OF MOBILE SERVICE TECHNICIANS

REPLY TO RESTRICTION REQUIREMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 12 of this paper.

IF GP 3623



Effective on 12/08/04

FEE TRANSMITTAL SHEET (FY 2005)

☒ Applicant claims small entity status (see 37 C.F.R. 1.27)

Complete if Known

Application No.	09/824,849
Filing Date	April 2, 2001
First Inventor	Simon Jacobs
Group Art Unit	3623
Examiner Name	Romain Jeanty
Atty. Docket Number	500745.01

METHOD OF PAYMENT (Check One)

☒ The Director is hereby authorized to charge any additional fee required under 37 C.F.R. §§ 1.16 and 1.17 and 1.136(a)(3) and credit any over payments to Deposit Account No. **50-1266**; Deposit Account Name: **DORSEY & WHITNEY LLP**.

☐ Check Enclosed.

Extra Claim Fees

Current Claims	Prior	Extra	Fee	Fee Paid
Total 58	58	0	\$	\$ 0
Ind. 7	7	0	\$	\$ 0
Multiple Dependent Claims			\$	\$
Subtotal (Extra Claims)				\$0

Petition Fee Under 37 CFR 1.17(f), (g), & (h)

Enclosed is a Petition filed under 37 CFR as indicated below:

- ☐ **Petition Fee under 37 CFR 1.17(f) Fee \$400**
- § 1.53(e) to accord a filing date.
 - § 1.57(a) to accord a filing date.
 - § 1.182 for decision on a question not provided for.
 - § 1.183 to suspend the rules.
 - § 1.378(e) for reconsideration of decision on petition refusing delayed payment of maintenance fee in expired patent.
 - § 1.174(b) to accord a filing date to an application under §1.740 for extension of patent term.
- ☐ **Petition Fee under 37 CFR 1.17(g) Fee \$200**
- § 1.12 for access to an assignment record.
 - § 1.14 for access to an application.
 - § 1.47 for filing by other than all inventors or person not the inventor.
 - § 1.59 for expungement of information.
 - § 1.103(a) to suspend action in an application.
 - § 1.136(b) for review of a request for ext. of time when §1.136(a) not avail.
 - § 1.295 for review of refusal to publish a statutory invention registration.
 - § 1.296 to withdraw a req. for pub. after notice of intent to publish issued.
 - § 1.377 for review of decision refusing to accept a maintenance fee filed prior to expiration of a patent.
 - § 1.550(c) for request for ext. of time in *ex parte* reexam. proceedings.
 - § 1.956 for request for ext. of time in *ex parte* reexam. proceedings.
 - § 5.12 for expedited handling of foreign filing license.
 - § 5.15 for changing the scope of a license.
 - § 1.5.25 for retroactive license.
- ☐ **Petition Fee under 37 CFR 1.17(h) Fee \$130**
- § 1.19(g) to request documents in a form other than provided in this part.
 - § 1.84 for accepting color drawings or photographs.
 - § 1.91 for entry of a model or exhibit.
 - § 1.102(d) to make an application special.
 - § 1.138(c) to expressly abandon an application to avoid publication.
 - § 1.313 to withdraw an application from issue.
 - § 1.314 to defer issuance of a patent.

FEE CALCULATION (Continued)

3. ADDITIONAL FEES

Large Entity Fee	Small Entity Fee	Fee Description	Fee paid
50	25	Surcharge - late provisional filing fee or cover sheet	\$
130	65	Surcharge - Late nonprovisional filing fee or oath	\$
180	180	Submission of IDS	\$
40	40	Recording each patent assignment per property (times number of properties)	\$
120	60	Extension for reply within first month	\$
450	225	Extension for reply within second month	\$
1,020	510	Extension for reply within third month	\$
1,590	795	Extension for reply within fourth month	\$
2,160	1,080	Extension for reply within fifth month	\$
790	395	Submission After Final 1.129	\$
500	250	Notice of Appeal	\$
500	250	Filing a brief in support of an appeal	\$
1,000	500	Request for oral hearing	\$
130	65	Terminal Disclaimer Fee	\$
800	400	Design Issue Fee	\$
790	395	Request for Continued Examination (RCE)	\$
130		Request for voluntary publication or republication	\$
500	250	Petition to Revive - unavoidable	\$
1,500	750	Petition to Revive - unintentional	\$
200		Filing for patent term adjustment	\$
400		Request for reinstatement of term reduced	\$
1,120		Extension of term of patent	\$

OTHER FEE (specify)

Subtotal (Additional Fees)

Total Amount of Payment:

\$0
\$0

Submitted by:

CUSTOMER NUMBER 27,076	DORSEY & WHITNEY LLP	1420 Fifth Avenue, Suite 3400 Seattle, WA 98101-4010 (206) 903-8800 phone / (206) 903-8820 fax
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Name: Kimton N. Eng	Reg. No.: 43,605
Signature: <i>Kimton N. Eng</i>	Date: <i>9/30/05</i>